



## Event Management

RedPrairie's Event Management solution provides an intelligent, configurable and highly flexible system which continuously monitors the logistics environment. Native to RedPrairie's E<sup>2</sup>e™ suite, the system detects actions and exceptions which require awareness and response, and then communicates these events or exceptions in real-time to appropriate personnel. Communication can be achieved via e-mail, pager, cell phone, PDA or a real-time event manager residing within all of RedPrairie's supply chain execution systems. The solution's distinction in the marketplace is its native integration with all supply chain functions, thus enabling it to monitor execution in real-time for detection of events (and non-events) as they occur.

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### KEY BENEFITS

- Real-time detection and notification of events to promote intelligent response
  - Reduced shipping errors based on real-time tracking
  - Improved customer service by catching problems before they impact the customer
  - Decreased inventory levels
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### Capabilities

There is too much happening in your supply chain to be on top of every event that occurs or fails to occur on schedule. RedPrairie's Event Management becomes your eyes and ears into your supply chain to alert appropriate managers and proactively initiate response to keep your supply chain running smoothly.

## Capabilities

Event Management may be installed as a standalone product that works with third-party systems, or integrated with any solution from RedPrairie's E<sup>2</sup>e™ suite. Integration with host or third party systems may be achieved using table to table, XML or other communications standards. Key features include:

- **Dual user interface** - Event Management may be web-enabled and client-based for easy access and configuration.
- **Enterprise and Supply Chain System Integration** - Supports a wide variety of alerts for events that occur at all managed sites across a logistics system, as well as product activity and orders and delivery at the supply chain level.
- **Flexible Event Configuration** - Enables users to:
  - > Create multiple language text alerts
  - > Specify alert default priority
  - > Determine if an alert must be acknowledged - identifying if or when it will be escalated if not acknowledged
- **Automatic Alert Escalation** - Allows users to specify whether an alert escalation occurs immediately or after a specified period of time, ensuring that actionable and critical alerts are not ignored.
- **Active and Passive Event Configuration** - Alert notifications may be based on information that is sent directly to Event Management or requested by the solution at defined intervals.

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## About RedPrairie

RedPrairie delivers productivity solutions to help companies around the world in three categories—inventory, transportation and workforce. RedPrairie provides these solutions to manufacturers, distributors and retailers looking to reduce cost, increase sales and create competitive advantage.

With over 20 global offices providing services to over 34,000 sites in 40 countries, companies trust RedPrairie inventory, workforce and transportation solutions to deliver an immediate increase in productivity—with the flexibility to adapt as business needs change.

At RedPrairie, we understand today's operational demands and we're committed to delivering solutions that work. We're committed to delivering solutions for the real world.